



Alexander Herrmann

Engineer, Tech consultant & bike enthusiast

I bridge the gap between conversational AI capabilities and legacy business systems, enabling Fortune 500 companies to automate customer service at scale. I combine deep technical integration skills with client-facing consulting to deliver solutions that actually work in production.



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WORK EXPERIENCE

Sr. Forward Deployed Engineer

Parloa GmbH

07/2025 - Present

Berlin

Parloa enables companies to automate customer service through AI-driven voice assistants.

Responsibilities

- Led technical discovery workshops with enterprise stakeholders while building internal deployment automation and testing frameworks to accelerate client delivery.
- Architected and developed custom orchestration services for enterprise systems, processing 80,000+ daily requests with optimized performance and reliability
- Mentored junior engineers and established technical best practices for integration development, reducing onboarding time and improving code quality across the team.

Founding Forward Deployed Engineer

Parloa GmbH

11/2022 - 07/2025

Berlin

Responsibilities

- Designed and implemented backend integrations connecting AI voice assistants with enterprise systems (CRMs, databases, custom APIs), enabling real-time data exchange and automated workflows.
- Partnered with Fortune 500 clients to define integration requirements, resolve system compatibility issues, and optimize AI performance for high-volume customer interactions.
- Served as technical consultant from presales through deployment, conducting discovery sessions, defining integration requirements, and ensuring successful production launches.

Frontend Solution Developer

Sybit GmbH

09/2021 - 11/2022

Radolfzell

Sybit builds custom web apps and drives digital transformation for businesses.

Responsibilities

- Developed responsive web applications using Vue.js and TypeScript, integrating RESTful APIs and third-party services with robust state management.
- Optimized application performance and accessibility across cross-browser environments, delivering pixel-perfect implementations that improved user engagement and conversion rates.
- Collaborated directly with clients to translate business requirements into technical specifications, delivering custom solutions within Agile development cycles and tight project timelines.



SKILLS

JavaScript / TypeScript

Customer-Facing Technical Consulting

CI/CD & DevOps Collaboration

Agile Methods (Scrum)

API Integration & Automation

Conversational AI & LLM Capabilities



LANGUAGES

German

Native

English

Professional Working Proficiency

Swedish

Elementary Proficiency



INTERESTS

Cycling

AI & Tech

Canoeing

Hiking

Photography



WORK EXPERIENCE

Founder

Fruchtech GbR

03/2021 - 10/2022

Engen

Responsibilities

- Co-founded a software studio building custom digital storefronts for SMBs, helping local companies establish their first professional online presence.
- Led frontend development using Vue.js and modern web technologies to deliver custom, client-specific solutions that met each business's unique requirements.
- Collaborated directly with clients to define needs, scope features, and implement high-impact tools that streamlined their business operations and customer interactions.
- Delivered end-to-end projects that combined strong UX with robust, reliable code, enabling clients to successfully transition to omnichannel business models.



EDUCATION

Apprentice in Application Development

Sybit GmbH

09/2018 - 09/2021

Radolfzell

University Entrance Qualification – Vocational College for IT and Communication Technology

Zeppelin Gewerbeschule

2016 - 2018

Konstanz